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NEWS RELEASE

Vice-Chair Lovejoy Meets With Communities, Electric Co-op in Effort to Bridge Communication

SANTA FE – New Mexico Public Regulation Commissioner Lynda Lovejoy continues to exhibit her strong character as an advocate for her constituents of District 4 time and again.

In October, Commissioner Lovejoy attended a meeting with the Alamo Chapter and Socorro Electric Cooperative officials in Alamo, New Mexico, to work hand in hand with the utility to better assist customers in this rural community. The purpose of the meeting was to bring community leaders together with officials from Socorro Electric regarding concerns about fees that were approved by the PRC and assessed to customers for informational door placards.

Since that meeting, several steps have been taken to improve the interaction between customers and the electric cooperative's customers. Shortly after the October 9 meeting, posters were distributed to several locations locally, including the T'Listsah mini-mart store, court house, senior center, Alamo Clinic, the Wellness Center, Alamo schools, the business center and the Alamo Chapter House. Information included on the posters include billing and collection information as well as the Utility Consumers Bill of Rights.

Another outcome of the October meeting has been that Socorro Electric Co-op's billing due dates have been broadcast monthly in Navajo on at Alamo's local radio station. As a result, there has been a decline in disconnects in the Alamo area.

"As a public official, it is my duty to do all I can to assist members of the public whenever I can," Commissioner Lovejoy stated. "I take seriously the needs of the public, and will continue to use my position to bridge communications between the entities regulated by the Public Regulation Commission and my constituents."

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