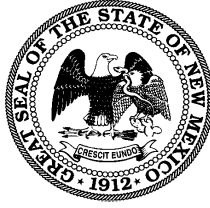


# NEW MEXICO PUBLIC REGULATION COMMISSION

CONSUMER RELATIONS DIVISION  
*Utility & Transportation Complaint Bureau*  
Phone: (505) 827-4592  
Fax: (505)-827-4463



P.O. Box 1269  
1120 Paseo De Peralta  
Santa Fe, NM 87504-1269  
crd.complaints@state.nm.us

## CONSUMER RELATIONS INFORMAL TRANSPORTATION COMPLAINT FORM

\* Please note that in the event that your complaint is not resolved informally, the documentation and information submitted informally may be used in a formal complaint.

The Consumer Relations Division assists consumers with complaints against motor carriers. The Division does not act as a private attorney for citizens.

Please complete this form by printing clearly and returning it to the address below. Specifically, the Division will investigate and review your concern to determine if there are any violations of the New Mexico Statutes, Motor Carriers Safety Act, or Public Regulation Commission Motor Transportation Rules.

YOUR NAME \_\_\_\_\_

MAILING ADDRESS \_\_\_\_\_ WORK PHONE \_\_\_\_\_

CITY/STATE \_\_\_\_\_ ZIP \_\_\_\_\_ HOME PHONE \_\_\_\_\_

### COMPLAINT IS AGAINST:

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Wrecker Service | <input type="checkbox"/> Bingo Van             | <input type="checkbox"/> Tour & Sightseeing Company |
| <input type="checkbox"/> Shuttle         | <input type="checkbox"/> Household Goods Mover | <input type="checkbox"/> Limousine                  |
| <input type="checkbox"/> Taxi            | <input type="checkbox"/> Ambulance             | <input type="checkbox"/> Railroad                   |

NATURE OF COMPLAINT: Enter your complaint on the next page.

New Mexico Public Regulation Commission  
1 888 4 ASK PRC  
www.nmprc.state.nm.us



Enter the details of your complaint. Attach additional sheets if necessary. Attach copies of any documents that may be relevant to this matter. Please include dates, times, and all details relating to the incident.

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**Mail, fax, or email your complaint to:**

New Mexico Public Regulation Commission  
Consumer Relations Division (Room 409)  
P.O. Box 1269  
Santa Fe, New Mexico 87504

Phone: 505-827-4592

Fax: 505-827-4463

Email: [crd.complaints@state.nm.us](mailto:crd.complaints@state.nm.us)

**CONSENT TO RELEASE INFORMATION**

The information I have provided the Consumer Relations Division is true and accurate to the best of my knowledge and belief.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

New Mexico Public Regulation Commission  
1 888 4 ASK PRC  
[www.nmprc.state.nm.us](http://www.nmprc.state.nm.us)

