

If you have telephone service with more than one company, you must select which company you would like to receive the Lifeline assistance from. You may not receive Lifeline from more than one company.

If you do not currently have telephone service, contact one of the companies listed below to order phone service and apply for telephone assistance:

PARTICIPATING COMPANIES:

Baca Valley Po Box 67 Des Moines NM 88418	888-682-2101 bacavalley.com
Cellular One (Wireless) 1500 South White Mountain Show Low, AZ 85901	800-730-2351 cellularoneonline.com
Century Link 555 Lake Border Drive Apopka, FL 32703	800-257-3212 centurylink.com
Dell Telephone Cooperative P.O. Box 67 Dell City, TX 79837	800-245-2991 delltelephone.com
ENMR 7111 N Prince St Clovis, NM 88101	800-432-2369 enmr.com
Frontier Communications 1398 S. Woodland Blvd. Devland, FL 32720	800-432-2369 frontier.com
La Jicarita Rural Tel. Co-op P.O. Box 269 Mora, New Mexico 87732	800-742-7232 lajicarita.com
Leaco Rural (Home & Wireless) 220 W Broadway Hobbs, NM 88240	800-851-0554 leaco.net
Mescalero Apache Telecom PO Box 229 Mescalero, NM 88340	575-464-4039 matisp.net
Penasco Valley Tel. Coop 4011 W Main Street Artesia, NM 88210	800-505-4844 pvt.com

Plateau Telecom (Wireless) 7111 N Prince St Clovis, NM 88101	800-432-2369 plateautel.com
Qwest PO Box 2738 Omaha, NE 68103-2738	800-244-1111 qwest.com
Roosevelt Co. Rural Tel. Coop PO Box 867 Portales, NM 88130	866-239-6858 rcrtc.com
Sacred Wind (Home & Wireless) PO Box 4011 sacredwindcommunications.com Yatahey, NM 87375	877-722-3393
Tularosa Basin Telephone PO Box 550 Tularosa, NM 88352	800-972-8282 tbtc.net
Valley Telephone Cooperative P.O. Box 970 Willcox, AZ 85644-0970	800-421-5711 vtc.net
Western New Mexico Telephone PO. Box 150 Cliff, NM 88028	800-535-2330 wnmt.com
Windstream Communications 1720 Galleria Blvd Charlotte, NC 28270	877-520-5220 windstream.com

If you have additional questions about the information contained in this brochure, or are uncertain which telephone companies serve your area, please call the

**Consumer Relations Division of the
New Mexico Public Regulation Commission
(NMPRC) at 1-888-427-5772.**



Commissioner Jason Marks – District 1
 Commissioner Patrick Lyons – District 2
 Commissioner Douglas Howe – District 3
 Commissioner Theresa Becenti-Aguilar – District 4
 Commissioner Ben Hall – District 5



TELEPHONE ASSISTANCE PROGRAMS

AVAILABLE IN NEW MEXICO

LIFELINE

Lifeline lowers the cost of basic, monthly telephone service. Eligible customers may receive the discount on either their wireline or wireless service, but the discount is available for only one telephone connection per household.

TRIBAL LIFELINE

Tribal Lifeline reduces the cost of basic, monthly telephone service to only \$1.00 per month for low income customers who live on a tribal reservation or pueblo. Eligible customers may receive the discount on either their landline or wireless service, but the discount is available for only one telephone connection per household.

LINK UP

Customers who qualify for Lifeline or Tribal Lifeline automatically qualify for Link Up if their telephone service has been installed within the past 60 days. Link Up gives eligible customers a 50% credit towards the cost of their telephone connection, up to \$30. Link Up does not cover the cost of wiring a home. A customer may not receive a Link Up credit twice at the same address.

HOW DO I APPLY?

If you currently have telephone service with one of the participating telephone companies listed, simply **complete the application form on the back of this brochure** and send it to your telephone company at the mailing address provided.

TELEPHONE ASSISTANCE APPLICATION FORM – NEW MEXICO

Name: _____

Street Address: _____

City: _____ State: NM Zip: _____

Home Telephone if you have service (MUST be in your name): _____

Check Box that best describes where you live: I live on a reservation I do not live on a reservation

Telephone Company: _____ No. of people living in your household: _____

COMPLETE SECTION 1 OR 2, BUT DO NOT FILL OUT BOTH

SECTION 1. I, or a member of my household, currently participate in the following program(s):

Check all that applies and attach a copy of acceptance letter to the applicable program.

- | | |
|---|--|
| <input type="checkbox"/> Medicaid | <input type="checkbox"/> Food Stamps |
| <input type="checkbox"/> Temporary Assistance for Needy Families | <input type="checkbox"/> National School Lunch program |
| <input type="checkbox"/> Supplemental Security Income (SSI) | <input type="checkbox"/> Federal Public Housing Assistance |
| <input type="checkbox"/> Low-Income Home Energy Assistance Program (LIHEAP) | |

SECTION 2. I do not receive benefits from any of the programs listed above, BUT my income is at or below 150% of Federal Poverty Guideline. Please check the box below that applies to your household and attach the supporting documentation described below:

Please check	# household members	Household Income(at or below)
<input type="checkbox"/>	1	\$16,335
<input type="checkbox"/>	2	\$22,065
<input type="checkbox"/>	3	\$27,795
<input type="checkbox"/>	4	\$33,525
<input type="checkbox"/>	5	\$39,255
<input type="checkbox"/>	6	\$44,985
<input type="checkbox"/>	7	\$50,715
<input type="checkbox"/>	8	\$56,445
<input type="checkbox"/>	No. ____	* Add \$5,730 each additional person

Please attach one of the documents below if you did not check any boxes in #1.

- Previous Year State/Federal or Tribal Tax Return
- Veterans Administration statement of benefits
- Social Security Administration statement of benefits
- Retirement/pension statement of benefits
- Unemployment/Workers Compensation statement of benefits
- Current year-to-date earnings statement from an employer or 3 consecutive months of pay stubs
- Federal or tribal notice of participation in Bureau of Indian Affairs General Assistance
- Divorce decree or child support wage assignment statement

I agree to notify my phone company when I or a member of my household no longer participates in any of the above qualifying public assistance programs or when there has been a change in my family size or income level.

I certify under penalty of perjury the above information is true and that I am not receiving Lifeline credits on any other telephone account. I have read the information on this application and understand I must meet the above qualifications to receive Telephone Assistance (Lifeline and/or Link-Up).

Signature: _____ Date: _____